

**PUBLIC COMMUNICATION  
RELATED TO  
2017-05-22 TECHNOLOGY COMMITTEE AGENDA ITEM NO. 9**

**David Froemke**

· May 19 at 12:10pm

I'm on The City of El Segundo's Technology Committee and we are helping the Recreation and Parks department search for and select new software to run their business. Thinking about the class, field, courts, etc. registration process and without ranting, can you share the 1 or 2 features that you, the customers and users, think are important? Please no comments from other Tech Committee members or we will end up in jail for violating the Brown Act. TIA

Top of Form

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Comment

1010 Drew Boyles and 9 others

Comments



**Matt Tompkins** I would check out [www.domo.com](http://www.domo.com). They have a great mobile capability and visualization for managing data, but it's more of a subscription-based cost.

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· May 19 at 12:25pm



**Cheryl Smith** Needs to load quickly. Want to register for swim lottery online. An app would be nice. A community calendar. A system like the police have, so I could get updates on what is happening around town. Allow schools to put their public events on this calendar and other youth groups.

Like

· Reply ·

1313

· May 19 at 12:34pm



**Frank Peng** Would like to have a smartphone app for registration, schedule, etc. would also like to know about special event at the parks.

Like

· Reply ·

55

· May 19 at 12:42pm



**Ryan Wantz** Must be able to sign-up for the Swim Lottery on-line!

Also, automatic email confirmation of class registration.

Like

· Reply ·

66

· May 19 at 12:46pm



**Cindy McNeil** A special alert system similar to Nixle or Next Door to let us know when events are happening?

Like

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22

· May 19 at 12:49pm



**Romy Walton** Swim lottery online!! Calendar of events and upcoming classes through a newsfeed users subscribe to. App would be great.

Like

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33

· May 19 at 12:57pm



**Maben Jimenez** Agree with software/app to sign up, pay for classes and withdraw, if necessary. Bonus if the software can also manage the waitlist and notify folks recent openings due to withdrawals.

Like

· Reply ·

33

· May 19 at 1:11pm



**Denise Wood** Online ticket sales for events like the youth drama shows would be great. Also mobile friendly please for the catalog and registration.

Like

· Reply ·

44

· May 19 at 1:41pm



**Jill Jacobson Dull** Yes!!!! That would be huge! I never get down to buy the tickets

Like

· Reply · May 19 at 1:45pm

**Bottom of Form**

**Jill Jacobson Dull** Definitely ability to register and/or submit lottery form for swim. The age requirements for the various swim classes need a per student override so that they can move up to the next class when they graduate the lower one regardless of age. That hasn't...[See More](#)

Like

· Reply ·

33

· May 19 at 1:45pm



**Mario Inga** A well established software system for municipalities is Tyler. They have different products such as Minis, Eden and more. In addition they have an annual User Group where about 3,000+ local government employees attend to improve their proficiency with the system plus network. Check this link <https://www.tylertech.com/solutions-products/tyler-parks-rec> Good luck with the project!



Tyler Parks & Rec Recreation Management Software | Tyler Technologies

Tyler Parks & Rec centralizes recreation management...  
tylertech.com

Like  
· Reply · May 19 at 1:53pm



**Kelsey Anderson** I think a master calendar would be amazing. Especially if you could sync major events (Egg Hunt etc) to your phone's calendar. Also the ability to reserve picnic areas and fields online.

Like  
· Reply ·  
44  
· May 19 at 1:54pm



**Ryan Wantz** They may need someone to manage this calendar....

Like  
· Reply · May 19 at 2:00pm



**Kelsey Anderson** Damn it Ryan!

Like  
· Reply · May 19 at 2:02pm

**Mary Moy** Master calendar with EVERYTHING on it, but you could use a filter to remove items that aren't of interest to you or family

Like  
· Reply ·  
33  
· May 19 at 1:58pm



**Thomas Bongiovi** Miss the low tech paper version

Like  
· Reply · May 19 at 2:05pm



**Frank Peng** As someone who works in tech, my technical advice is do not create it from scratch as a one off project. Buy a commercial package or subscription with support and learn how to use it. Another random idea would be to make it a partnership with the high school as a stem initiative.

Like  
· Reply ·  
11

· May 19 at 2:11pm



**Theresa Casey** Reserve and pay for tennis courts on line.

Like

· Reply ·

44

· May 19 at 3:11pm



**Grace Dacquel Walker** Be able to generate receipts, FSA compliant if possible.

Like

· Reply · May 19 at 4:02pm



**Corrie Chitlik Zupo** I heard they still do paper timesheets so it would be nice if hourly time tracking wasn't via paper & they instead clocked in and out. Speaking of which, the entire El Segundo payroll system is outdated and wastes a lot of paper monthly (or so I've heard). It would be nice to see everything electronic and no paper records 😊

Like

· Reply · May 19 at 5:41pm



**David Froemke** The focus of this thread purposefully targeted the user experience of the Recreation and Parks software. The City does have a list of technology issues that the City Staff and Tech Committee are working to prioritize and execute. Please feel free to DM me if you'd like to discuss further.

Like

· Reply ·

11

· May 19 at 9:42pm



**Corrie Chitlik Zupo** **David Froemke** I'll DM you sometime this week and go threw my notes from our environmental council meeting awhile ago regarding city technology and efficiency improvement opportunities 😊

Like

· Reply ·

22

· May 19 at 9:44pm



**David Froemke** **Corrie Chitlik Zupo** sounds good.

Like

· Reply ·

11

· May 19 at 9:44pm



**Nancy Johns** Process payments and refunds. They cancelled an event and it took me weeks to get a refund. Master calendar and reserve BBQ areas etc online as long as you have an active rec card

Like

· Reply ·

11

· May 19 at 9:55pm



**Kristi Zeman** In regards to clocking and and out for payroll, keep in mind that many of these teens are working all over th city including Campus ES and unless you have a clockin and out at each job location, I would look for an app that each employee would use to do that.

Like

· Reply · May 19 at 10:59pm



**Mario Inga** As I mentioned above, Tyler Technologies can accomplish all of that. They have different software available and other cities in the area use it.

Like

· Reply · May 20 at 5:53am

### Top of Form

**Michael Banados** Wold software help make memberships (ID cards) based on anniversary instead of calendar years? I would like that...

Like

· Reply · May 20 at 1:25am · Edited



**Mario Inga** The new system can be programmed in many different ways. The more custom or complex, the more expensive it would be.

Like

· Reply · May 20 at 5:55am



Write a reply...



**David Froemke** Thank you very much for all the comments so far. Please remember the focus is on features of the Parks and Rec system. And more specifically I'm interested in FEATURES you the customers are interested in or perhaps there are challenges you've had when attempting to do something.

Like

· Reply · May 20 at 6:37am



**Mario Inga** David, have you visited other cities Park & Rec websites? I'm sure one of the South Bay or West side cities might have some similar of what we need. After you find something that meets our needs, contact them and ask for an informational meeting. I work in local government, and often cities from LA County contact our department for collaboration.

Like

· Reply · May 20 at 7:29am



**David Froemke** Mario, to answer your direct question, yes. However, we are looking to identify/clarify the community's needs (the City's direct customers) before making a selection on software. You are also correct that there are systems available with off-the-shel...[See More](#)

Like

· Reply ·

11

· May 20 at 8:10am



**Mario Inga** David, I'll be happy to attend a Technology Committee meeting. I currently work for City of Inglewood and prior for City of Beverly Hills. I'm very familiar designing RFQ and RFP as well as researching and interviewing vendors. I'm actually traveling t...[See More](#)

Like

· Reply ·

11

· May 20 at 9:18am



Write a reply...



**Mickey Meyer** Reserving 4th of July spots.

Like

· Reply ·

11

· May 20 at 7:50am



**Cheryl Smith** Is the pool considered part of rec park? If so... Knowing the pools temperature, reserving egg hunt and other special events at the pool spaces, reserving junior life guard try out times, maybe serious swimmers would like to know how busy the plunge is during open swim or lap swim, (if people scanned their rec cards as they went in and out, then this could be an automated system).

Like

· Reply ·

11

· May 20 at 10:50am



**David Froemke** If I could give prizes for this.... thanks....great thinking....

Like

· Reply · May 20 at 11:36am



Write a reply...